



A•S•U *in* AIRLINES

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20 December 2011

Important Win on Staff Travel at Qantas shows Persistence Pays off

Our EBA 9 provided for further discussions and meetings with Qantas management about a number of issues members have had with staff travel.

Your staff travel committee met recently with the Company and discussed a range of issues including:

- Improving upgrade categories of ASU covered staff
- The new System of Staff Travel Interline E-Tickets
- The limitations of the Jetstar Staff Travel System particularly priorities at airports, refunds etc
- Abolition of the Fuel Surcharge on staff travel tickets
- Provision of guaranteed space for annual leave trips
- Formation of an all unions committee to examine the current staff travel system to improve it

We are very pleased to announce that Qantas has now agreed after our extensive representations to improve the upgrade categories of ASU covered staff in the next few weeks as follows:

- ASU Level 1 – 4 (with over 10 years service) – to upgrade category J16
- ASU Levels 5 – 8 (with over 10 years service) – to upgrade category J16
- ASU level 9 (all staff) – to upgrade category J15
- QFIT levels 1 -5 (with over 10 years service) – to upgrade category J16
- QFIT level 6 (all staff) – to upgrade category J15

We are trying to pin Qantas down on the exact implementation date but we believe it will be sooner rather than later as they say.... your staff travel committee hope you will agree that this is a great result.

Other issues still in play

In relation to the other issues raised we are pleased that the new Staff travel interline E – Ticket system overcomes a number of problems

with the purchase of multiple tickets and slow refunds that we have raised over a long period. We are not so happy about the charges per sector to use the system that will now come into play but overall we think the initiative is a reasonable one.

We have raised your ongoing and genuine concerns about the Jetstar staff travel system and how it operates at some airports and the need for some priority system as well as refunds on international Star Class tickets that are not used. We understand that Qantas is going to closely look at the issues we raised and get back to us in early 2012 with proposals as to how the system at Jetstar can be improved.

Unsurprisingly Qantas was not keen on our suggestions about the fuel levy and guaranteed annual leave trips and rejected these suggestions.

We have urged Qantas management to consider a total review of the staff travel system involving an all unions staff travel committee to look at what other airlines do and see if there is a better way to deliver staff travel. We await their response again in new year.

What's Next?

We will continue to chase Qantas about the outstanding issues we have raised and also raise any new concerns or issues that are brought to the committee.

If you want further information please contact your local ASU organiser

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19 December 2011

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Dear Linda,

Staff Travel Matters

I refer to our meeting on 10 November and correspondence 17 November in relation to Staff Travel.

After a review of Staff Travel upgrade categories, the following changes will be made:

- Salaried Staff Level 9 (ASU L9) to upgrade category J15;
- QFIT Level 6 to upgrade category J15;
- Salaried Staff Levels 5 – 8 (over 10 years) to upgrade category J16;
- QFIT Level 1 – 5 (over 10 years) to upgrade category J16;
- ASU Level 1 – 4 (over 10 years) to upgrade category J16.

These changes will be implemented over the next few weeks.

Yours sincerely


Jon Scriven
Group Executive People