



A•S•U *in* AIRLINES

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Jetstar/ASU Quarterly Meeting Update

ASU Reps from around the country met with Jetstar management on 22nd May 2012 for our regular quarterly meeting to discuss a range of national issues affecting ASU members.

The ASU delegates who attended were:

Name	Location
Carolyn Cassar	Melbourne Airport
Amanda Dando	Avalon Airport/Head Office
Tiziana Licastro	Brisbane Airport
Adam Thompson	Cairns Airport

What did we discuss?

We raised the following issues with Jetstar management:

EBA cash payment

Issue – we want to make sure the next cash payment under EBA 4 which is due on the first pay period on or after 1 July 2012 is paid properly.

Response – Company working on ensuring there are no problems with the payment.

Rosters

Issue – Rosters in some locations are only available 1 week before they are to be worked. This causes significant issues for staff wanting to plan their lives. We want a longer lead time for the provision of rosters.

Response – Company to look at how longer lead times on rostering can be achieved, will come back to us approx. mid June.

Payroll

Issues – We want clarification about how part time annual leave is being accrued and acquitted & how leave loading & shift penalties are being calculated on annual leave. When underpayments occur and are paid at a later date we want a separate payslip to detail these. We sought clarification on the process for raising payroll queries.

Response – Company is to clarify annual leave issues and underpayment payslips. Intend to “refresh” staff information about

how payroll queries process operates and when exception payments are made.

Breaks

Issues – In some ports breaks are not assigned to staff at the beginning of their shifts and this has resulted in late or no breaks.

Response – Company will raise this with relevant managers – breaks should be taken/assigned.

Fixed term employees

Issue – Fixed term employees were engaged for peak Christmas period – is this ongoing practice?

Response – Fixed term only at Christmas – may occur again – many fixed termers have been converted to permanent.

Uniforms

Issue – Some staff have had to supply their own gumboots and also some of the previously standard issue items like long sleeved shirts are no longer to be supplied free but can be purchased. We noted clause 31 of EBA 4, uniforms must be supplied. Also noted quality of jackets not good.

Response – Company to look at issues raised and come back to us.

Wheelchairs

Issue – Sought clarification of when discretion to have more than 2 wheelchairs per flight is being exercised.

Response – Will come back to us.

What's next?

We await the company responses to the issues raised and we will report back to members when this is received.

If you have any queries on issues contact your local ASU Branch Organiser.

STATE	NAME	PHONE
Vic	Matt Norrey	0407 873 050
Vic	Gail Drummond	0430 079 488
NSW	Clare Raffan	0417 177 266
Qld	Valda Graham	1800 177 244
Nth Qld	Margie Dale	0409 596 260
SA	Darryl Anthony	0418 940 648

Authorised & Printed by:
Linda White
ASU Assistant National Secretary
116 Queensberry Street
Carlton South VIC 3053
E-mail: airlines@asu.asn.au
Tel: 03 9342 1400