

15 April, 2014

www.qld.asu.net.au

Proposed Restructure of Contact Centres

UNION CALLS A HALT TO PROPOSED RESTRUCTURE OF CONTACT CENTRES (Brisbane & LCCs)

Your union has intervened on your behalf to call a HALT to the proposed changes to the contact centres.

Catherine Harris, Human Resources General Manager Slater and Gordon, has said that there has been **NO decision made** about the contact centres.

What has been put to you by management is a proposal and they are asking for your feedback and comments.

The ASU has agreed to collate all concerns from our members and we will forward them to Ms Harris by close of business on the 29 April, 2014.

We have been assured that NOTHING WILL HAPPEN BEFORE THAT DATE.

We have also secured agreement that ASU representatives will be invited to attend any teleconferences about the restructure.

So, you can either email your Delegate with any questions, comments and feedback you may have or email the union office directly at: info@qld.asu.net.au by close of business 28 April, 2014.

We will collate the questions into a document that will not identify the person asking the question.

So have a break at Easter knowing that nothing will change until you have all been given the opportunity to have your say on the restructure.

Together we can achieve great things, but the best outcomes will only be realised if we are all part of the union. Union representatives will only be working with and advocating for union members, so make sure you are part of the process by joining today.

You can join online today at: www.qld.asu.net.au and click 'JOIN' in the top left menu bar or fill out the application form on the reverse side of this bulletin and return to your local Delegate or the union office.

ACTIVE • STRONG • UNITED

Together/ASU Membership Application Form



Please complete these details about you:

Title (please circle) Mr Mrs Miss Ms Dr Other		Name	
Preferred name		Date of Birth / /	Male <input type="checkbox"/> Female <input type="checkbox"/>
Home address		Suburb/city	
Postcode	Phone (H)	Phone (W)	
Fax (W)		Mobile	
Work email			
Home email			
Job title		Pay level (eg AO2.1 or HP 3.1)	
Status: Full-time <input type="checkbox"/> Part-time/casual <input type="checkbox"/> Under 21 or less than 50% <input type="checkbox"/> More than 50%, but less than 100% <input type="checkbox"/>			
Employer		Street address	
Would you like to identify as Aboriginal and/or Torres Strait Islander? <input type="checkbox"/> Or LGBTQ? <input type="checkbox"/>			
Fee level: Please circle in the membership fees table at right -->			

...and select one of the following payment options

OPTION ONE: FORTNIGHTLY DIRECT DEBIT PAYMENTS

In the event I am eligible to join the ASU I hereby authorise ASU/Together to arrange for funds to be debited from my account as set out below. USER ID: 063459. In the event I am not eligible to join the ASU I hereby authorise ASU/Together to arrange for funds to be debited from my account as set out below. USER ID: 064272.

Amount: (see right for union fees)

Name account is held in

Name of your Bank or Credit Union

Address of Bank or Credit Union

BSB no. - Account number

OPTION TWO: MONTHLY CREDIT CARD PAYMENTS

Card holder's name

Expiry Date Mastercard Visa

Card no.

PLEASE NOTE: Our fees are revised each financial year. This Authority remains until we receive a cancellation, with 2 weeks notice, in writing and covers any future increases in subscriptions.

I want to join!

I hereby make application for membership of Together, Industrial Union of Employees and, if I am eligible to be a member of the ASU and attached to the Central and Southern Queensland Clerical and Administrative Branch of the Australian Services Union ("ASU") as and from the date of this application, and agree to abide by the Rules of the ASU and Together, respectively, as they may be amended from time to time.



X SIGN HERE

Date

Once you have completed this form, **hand back** to an organiser, **fax** to 3017 6235, or **mail** to REPLY PAID PO BOX 3272 South Brisbane BC 4101 (no stamp required)



Union fees fortnightly (for Direct Debit) to June 30, 2014

Income/employment status	General	Indemnity levy*	Custodial Corrections**
Members under 21 or working less than 50% FTE	\$9.75	\$10.75	\$12.25
Members working 50% or more but less than 100% FTE	\$16.50	\$17.50	\$19.00
Gross salary: \$1582.20-\$2738	\$20.00	\$21.00	\$22.50
Gross salary: \$2738.10 - \$3141.50	\$20.50	\$21.50	\$23.00
Gross salary: \$3141.60 and above	\$21.50	\$22.50	\$24.00

Union fees monthly (for Credit Card) to June 30, 2014

Income/employment status	General	Indemnity levy*	Custodial Corrections**
Members under 21 or working less than 50% FTE	\$21.13	\$23.29	\$26.54
Members working 50% or more but less than 100% FTE	\$35.75	\$37.92	\$41.17
Gross salary: \$1582.20-\$2738	\$43.33	\$45.50	\$48.75
Gross salary: \$2738.10 - \$3141.50	\$44.42	\$46.58	\$49.83
Gross salary: \$3141.60 and above	\$46.58	\$48.75	\$52.00

*The Together Professional Indemnity Levy is paid by Queensland Health employees (except for admin staff, doctors, dentists and corporate office) plus all therapists working in Housing, Education Queensland or the private sector. Some workers in Disability Services Queensland (DSQ) are also covered. Please call 1800 177 244 if you are unsure if your occupational group pays the levy as part of their union fees. ** Includes legal expenses group insurance for Custodial Corrections officers.

Please note indemnity cover only applies to financial members.

ABOUT DIRECT DEBIT: All your bank information is kept confidential. We will provide 14 days notice of any change in the terms of your arrangement. If you wish to cancel or change your arrangements please provide 14 days notice. Please ensure your nominated account can accept debits of this kind and there are enough funds to cover the payment. Your bank may charge you a dishonour fee if there is insufficient funds.

PRIVACY INFORMATION: We use members' personal information for membership management and provision of other services including industrial, health, insurance, financial advice, education and similar. Signing the membership form indicates your consent to the above.

DISCLOSURE: Your personal information is only disclosed to union staff, delegates, organisers and officials with whom you might deal or if we are required to do so by law, or for the purpose of sending you information about our services.

ACCESS: You may ask for a copy of the information the union office holds about you. Requests must not interfere with anyone else's privacy and must be lawful. If you have any concern about privacy call 1800 177 244.

For industrial assistance call 1800 177 244