

We
are the reason you
fly

[workers keep airlines in the air]

ASU • QANTAS GROUP • BULLETIN
25 March 2014

Qantas airport update

On Monday 24th March ASU officials and ASU Delegates met with Qantas management to further discuss the voluntary redundancy process and to hear from Qantas about their plans to review certain airport functions, including baggage services, sales desk and service desk.

Expressions of Interest

Qantas advised the ASU of the number of staff who had expressed an interest in voluntary redundancy for each Port. These were draft numbers as the EOIs are 'non-binding' at this stage in the process and therefore the numbers are subject to further change. Applications were still being accepted on Monday 24th so Qantas were at pains to point out that the numbers were only draft. The ASU will be advised of the final numbers when the BINDING applications close.

Expressions of interest were received from full timers, part-timers and job sharers from across the airport network.

A small number of applications have also been made for Leave Without Pay and only three people nationally have made an application to convert from full time to part time.

Binding EOIs - Next stage in the process

The applications received for VR, LWOP and part time are currently non-binding in nature. In the coming days every staff member who has expressed an interest will be issued with a BINDING expression of interest form. Staff will be given until Monday 7th April to confirm their original

application or withdraw their application from the VR process. Staff who wish to discuss their decision with HR or a member of the airport management team can request such a meeting. No one will be compelled to meet with their local management unless they wish to.

Some areas missed

The ASU pointed out that a small number of areas had inadvertently missed out on the VR process. This included Ramp Resources in at least Perth and Cairns. Qantas have undertaken to rectify this oversight and ensure that staff in these areas receive their redundancy quotes and are able to express an interest in VR or other options available.

Qantas review of staffing levels & airport structures

Qantas have proposed changes to the staffing levels in certain airport roster groups including Service Desk, Sales Desk and Baggage Services. They say the primary driver for reviewing staffing numbers in these areas is a reduction in patronage of the Sales Desk and a reduction in excess baggage fees. The ASU has asked for more details about the justification for the proposed reduction in staffing levels.

Join now



Stay informed

W • <http://www.asu.asn.au/airlines>

T • twitter.com/ASUairlines

Qantas did run through some proposed numbers of substantive staff, by classification, port by port but the ASU felt that the picture was incomplete. We have requested further information from Qantas in writing, including current numbers of roster lines in the areas under review. We have requested this information because we all know that many staff work on a higher duties basis in these roster areas. In fact most airports would not function on substantive numbers alone. We have always said that it's very important that final staffing levels are adequate to run the operation in a safe manner for those that remain in the business - that's why it's so important to get the full picture from Qantas.

Some positions to go - Some new positions to be added

Qantas have foreshadowed that they want to change some airport structures including the removal of some positions. For example Qantas' proposal includes the removal of Level 5 Customer Service Agents (CSAs) in Brisbane, Perth, Adelaide and Cairns. Qantas say this is to have consistency nationally across airports as some ports (Melb, SYD) do not have these positions.

In some ports additional numbers have been added to the structure while other classifications have been reduced in number. Qantas are proposing some significant changes and so the ASU has insisted that thorough consultation occur over these proposals. We will be meeting with Qantas again next week to discuss the additional information we have requested. The ASU will ensure that our EBA provisions are fully complied with throughout this process.

Other information the ASU has asked for

The ASU has also requested that Qantas provide the numbers by Port of any contractors and/or temps in airports.

Qantas have also undertaken to provide further information to the Union about the

restructure of airport training departments.

Management Structure

No dates were given for when airport management structures would be determined. Members will be aware that some Managers have already left the business and some will leave at dates still to be determined.

Next steps

Your ASU representatives will meet again with Qantas to review the detailed information we have requested.

Stay tuned for further updates. In the meantime if you have questions or concerns please speak to your local ASU Delegate or contact your ASU Organiser.

State	Name	Phone
TAS	Kath Ryman	0429004237
VIC PS	Matt Norrey	0407873050
VIC PS	Imogen Sturni	0433339656
NSW Services	Jocelyn Gammie	0423041898
NSW US	Clare Raffan	0417177266
QLD	Jo Justo	1800177244
Q(S&NA)	Neil Henderson	0418753054
SA	Darryl Anthony	0418940648
WA	Jennifer Greeney	0427007166
NT	Alan Price	0459027123