



A•S•U *in* AIRLINES

Australian Services Union • National Airlines Division Bulletin

Jetstar • Number 43

July 26, 2012

Jetstar Group Certificates Re-issued

More evidence is emerging at Jetstar that it doesn't pay to off-shore important staff services like payroll.

ASU covered Staff at Airports and Head office in Melbourne have been reporting problems with their 2011/2012 Group Certificates. The ASU believes that staff at other Australian airports may also have been issued with incorrect group certificates. We urge all members to check their group certificate immediately.

What has happened?

First of all Jetstar posted on-line Group Certificates only to re-issue amended Group Certificates a few weeks later. There was no formal communication issued to staff about the new Group Certificates or any explanation as to why the first version was wrong. Unless you were looking on-line you would be none the wiser that a major mistake had been made.

Unfortunately some staff had already been to their Accountants and had their tax returns prepared based on the first incorrect version of the Group Certificate.

Some staff had already lodged their own tax returns directly with the Tax Office based on an incorrect Group Certificate. The process for getting the tax office to re-assess your individual return is lengthy and there are specific forms that you must complete and lodge. The ASU has copies of these forms available upon request.

What the ASU has said to Jetstar

The ASU has made representations to Jetstar that staff who have already spent money and time on preparing tax returns should be reimbursed.

We also want a comprehensive explanation as to why and what the original mistakes in the Group Certificates relate to. It doesn't fill you with a lot of confidence when you consider that they made huge mistakes in the back-pay for your EBA wage increases. This is not a trivial matter. ASU members work hard at Jetstar to help make the airline the success it is and we all need to be confident that we are getting accurate information from the pay office – particularly when it comes to taxation matters.

The ASU will write to Jetstar and demand these answers.

ASU Support

Any member of the ASU can seek assistance from the ASU office if you are not getting straight answers from the company about these matters. We can also advise you on navigating the tax office procedure.

If you are not yet a member of the ASU you can join on-line at <https://asujoin.asn.au/>. It pays to be in the union at times like these.

Please contact your local ASU Delegate or organizer at the ASU for further information.

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