

2 May 2013

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Blue Care Admin Staff

Members have told us that the process for an Individual Classification Upgrade is complicated and unmanageable.

Based on this feedback we have put in the Log of Claims for the current EBA Negotiations the following:

- **Review classification exercise;**
- Commit to timeframes and transparent process;
- Adopt an agreed appeal and transparent process.

Your ASU Delegates are meeting with Management on 9 May, 2013 and would like you to give us examples of how and why the process isn't working.

Example:

"I know of 1 member who has applied 3 times and been refused an upgrade 3 times – clearly there needs to be an appeal process".

- Is the process too complicated?
- Do you need training in the application process?
- The Allied Health staff can access HR to assist them in writing the application – would this assist you?
- Tell us what you need to assist you in the process.

Please forward your ideas and concerns to: info@qld.asu.net.au by midday 8 May 2013.

Is this important to you? Not a member?

Now is the time to join so your voice can be heard!

Together We Win!