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Did you know you have the right to have a say in the development of your Key Performance Indicators?

NO?

Well, your Collective Agreement provides you that right. Clause 4.5 explains the obligations QML management has to all staff when implementing Key Performance Indicators (KPIs).

4.5 Key Performance Indicators

- 4.5.1 Employees should have the opportunity to participate in the setting of achievable Employee related Key Performance Indicators (KPIs).
- 4.5.2 Employee related Key Performance Indicators should be linked to the quality of customer service and support the objectives of the business, in alignment with the Queensland Motorways Strategic Business Plan.
- 4.5.3 Key Performance Indicators should be achievable and introduced with consultation with Employees in accordance with clause 11 Communication and Consultation. Employees must be able to have an influence on the outcome of any Key Performance Indicators that are introduced for Employees.

Do you think it's important that all QML team members have a say in indicators that your performance will be measured against?

Your union Delegates have been speaking with QML management about the consultation process around these KPIs and we will continue this discussion, but we now need your input. Alana Smith, Bonnie Murphy and Josh Norman will be talking with all staff to get your point of view, please make time to voice your opinions.

If you require further information regarding this bulletin, please contact your local workplace Delegates or phone the union office on 1800 177 244 or email: info@qld.asu.net.au

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