

Qantas EBA-10 Telesales/Industry Sales



16 November 2012

ASU EBA-10 Consultation Meetings

Attention all Qantas Customer Services and Support Staff:

The ASU is holding meetings across the country with Qantas Customer Service and Support Staff to talk with you about our preparations for getting your replacement EBA in place.

Your EBA9 Agreement is due to expire on 30 June, 2013 and it is vital that we understand the things you need in your workplace to make your working life better.

All meetings will be in paid time – tell your Supervisor you wish to attend a particular meeting and they will release you from your duties at the appropriate time.

The following meetings have been organised for Qantas CBD workplaces. ASU representatives will have EBA10 Bargaining Surveys which you can complete and return at these meetings as scheduled below:

TELESALES

Location:	See your local workplace Delegate
Dates:	20 November 2012 • 21 November • 23 November 2012
Times:	1000-1100 / 1115-1215 / 1300-1400 / 1415-1515 / 1530-1630

INDUSTRY SALES

Location:	See your local workplace Delegate
Dates:	20 November 2012 • 21 November • 23 November 2012
Times:	1000-1100 / 1415-1515 / 1530-1630

Both Telesales and Industry Sales meetings will be combined but staff from Industry Sales have been approved to attend in set times as notified above. Please check with your Delegate for room locations which are to be advised.

This is where you get to say what matters to you most and what should go into your Log of Claims.

For more information contact the ASU office on 1800 177 244.

YOUR COLLECTIVE AGREEMENT – YOUR SAY