

26 November 2012

## ASU EBA-10 Consultation Meetings

**Attention all Qantas Customer Services and Support Staff:**

**The ASU is holding meetings across the country with Qantas Customer Service and Support Staff to talk with you about our preparations for getting your replacement EBA in place.**

Your EBA9 Agreement is due to expire on 30 June, 2013 and it is vital that we understand the things you need in your workplace to make your working life better.

**All meetings will be in paid time** – tell your Supervisor you wish to attend a particular meeting and they will release you from your duties at the appropriate time.

The following meetings have been organised for Qantas Telesales workplaces. ASU representatives will have EBA10 Bargaining Surveys which you can complete and return at these meetings as scheduled below:

### TELESALES

<b>Location:</b>	<b>See your local workplace Delegate</b>
<b>Date:</b>	<b>Wednesday, 28 November 2012</b>
<b>Times:</b>	<b>1230-1330 / 1345-1445 / 1500-1600 / 1615-1715</b>
<b>Date:</b>	<b>Thursday, 29 November 2012</b>
<b>Times:</b>	<b>1230-1330 / 1345-1445 / 1500-1600 / 1615-1715</b>
<b>Date:</b>	<b>Friday, 30 November 2012</b>
<b>Times:</b>	<b>1230-1330 / 1345-1445</b>

Please check with your Delegate for room locations which are to be advised.

This is where you get to say what matters to you most and what should go into your Log of Claims.

For more information contact the ASU office on 1800 177 244.

## YOUR COLLECTIVE AGREEMENT – YOUR SAY